

Community Health Choices (CHC) is coming to Philadelphia on January 1, 2019!

Community Health Choices (CHC) will change how you get Medicaid health care and services if you are 21 or older and:

- **Have both Medicaid and Medicare;**
and/ or
- **The state pays for your home health aide, care in the home or community, or nursing home.**



What You Need to Know:

- CHC is a new Medicaid program in Pennsylvania which will change how some people get health care and services.
- You get to pick a CHC plan. These are Keystone First, PA Health & Wellness, and UPMC Community Health Choices.
- If you did not choose a plan by November 15th, the state assigned you to one. You can still change plans until December 21st to be in the plan you choose by January 1st.
- You can change your CHC plan at any time. The change will take effect the beginning of the following month as long as the request is made by the cut-off date for that month.
- If you don't have Medicare, you must use doctors and service providers in your CHC plan's network. This includes help at home from an aide.
- If you don't know what plan to choose or which plans have your providers in their network, call Maximus toll free at (844) 824-3655 or go online to www.enrollchc.com.
- Everyone in CHC can get mental health and drug and alcohol treatment services from Community Behavioral Health (CBH) and their providers. For more information call (888) 545-2600 or go online to <https://cbhphilly.org/>.
- If you are 55 or older, you may be able to use the LIFE (Living Independence for the Elderly) program instead of a CHC plan. For more information call (844) 824-3655 or go online to www.palifeprograms.org.

(See back for more information)

Center City Office:

1424 Chestnut St. | Philadelphia, PA 19102-2505 | Telephone: 215-981-3700 clsphila.org

North Philadelphia Law Center:

1410 West Erie Ave. | Philadelphia, PA 19140-4136 | Telephone: 215-227-2400

Your Rights:

- The right to change your CHC plan at any time.
 - The right to keep your Medicare plan, doctors, and providers.
 - The right to appeal reductions or denials of care.
 - The right to complain about any problem.
 - The right to be in charge of planning for your care (person-centered service planning) if you receive help at home or in a nursing home.
- CHC does **NOT** change your Medicare.
 - You can stay in your Medicare Advantage plan if you are in one, or choose traditional Medicare or any Medicare plan you want.
 - You can still see your Medicare providers, even if they are not in your CHC plan's network. You can keep your primary care physician.
 - Your CHC plan will cover your Medicare out-of-pocket costs even if the Medicare provider is not in your CHC plan's network.
 - You must use a provider in your CHC-MCO network for services only covered by Medicaid (long-term services and supports, dental, vision, etc.).
 - Continuity of care protections:
 - Medical coverage previously authorized or part of current course of treatment cannot be changed until **March 1, 2019**.
 - If you receive long-term services and supports, your CHC plan will pay for out-of-network care and providers until **June 30, 2019**. Your CHC plan cannot reduce your in-home services between January 1 and June 30, 2019.
 - If you are you in a nursing home, you will not have to move, even if the nursing home is not in your CHC plan.

For more information or if you need advice, call the Aging and Disabilities Unit at Community Legal Services at (215) 227-2400.

The Aging and Disabilities Unit is located at 1410 West Erie Avenue in Philadelphia. Intake is Monday and Wednesdays from 9am-12pm.



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